BINA PATHWAYS

Safeguarding adults and mental capacity

BP-PUB-02-20261106-v1 | Owner: Wisdom Akpoturu | Review by 6 November 2027 or earlier on material change

Purpose

We recognise abuse, neglect, exploitation, self-neglect, coercion and organisational harm. Adults are involved in decisions about their safety and desired outcomes. The hirer owns the care plan and relevant professional assessments; Bina retains its personnel and referral responsibilities.

Protect and report

Call 999 for immediate danger or a serious emergency, obtain urgent clinical advice when needed and report promptly to the host and Bina through admin@binapathways.co.uk or 07337 541218. If internal reporting is unsafe or ineffective, refer directly to the local adult safeguarding authority or police. Do not wait for certainty about the legal enquiry threshold.

Capacity and consent

Presume capacity where the Mental Capacity Act applies. Offer practical communication support. Capacity relates to the particular decision and time; an unwise decision is not evidence of incapacity. Obtain responsible professional advice where uncertain. Best-interests action follows the applicable lawful process and least restrictive option. Family preference alone does not authorise treatment, restraint or detention.

Sharing and allegations

Seek the adult's wishes and consent where appropriate. Sharing without consent requires a recorded lawful justification, for example serious risk, coercion, risk to others or legal duty. Apply local persons-in-positions-of-trust arrangements and separately assess any DBS or professional referral. Preserve evidence and coordinate internal enquiries with external safeguarding advice.

Follow up

The safeguarding lead checks referral receipt, current protection and unresolved risk; records the outcome, support and corrective actions; and uses case-specific retention rules. The safety card must identify assignment-local contacts and real out-of-hours cover. Review annually and after a material concern.

Related controlled procedures: Staff handbook sections 4 and 5; Incident and safeguarding forms. Use Operational Action Guide BP-ACT-2026-11-06-v1 for the responsible person, action, deadline, escalation and record. Accessible copies: admin@binapathways.co.uk or 07337 541218.